

## Success Story

# Growing nonprofit feels the bottom-line benefits of inventory accuracy

“With Sage Intacct Inventory Automation, we (physical counts) went from four days to eight hours. It was just amazing. It has been the biggest time saver.”

### Eric Darling

Warehouse Manager, Bethel Church of Redding



#### The challenge:

As a growing nonprofit, Bethel Church of Redding gave their newly hired Warehouse Manager the keys to transform their processes behind inaccurate manual inventory counts, lots of data entry, and multi-system, multi-step workflows. They wanted all of the inventory in one system and knew they needed a scalable way to keep up with growth.



#### The solution:

Eric chose Sage Intacct Inventory Automation as the best way to bring ease and efficiency to his warehouse team and inventory visibility and control to the Accounting and Sales teams. By building on the secure Sage Intacct Financials framework and taking Inventory Management mobile with handheld bar-code scanning devices, all of their inventory data is now real-time and visible.



#### The outcomes:

Utilizing the barcodes that are already there and connecting operational data to purchase orders and sales orders as well as to the financials, all in real time, is transforming inventory management for Bethel Church, resulting in happier stakeholders around the world.

- 60% less time needed for inventory transfers
- 4 days to 8 hours – reduction in time needed to count inventory
- 90% reduction in inventory variances

# Sage

**Company**  
Bethel Church of Redding

**Location**  
California, US

**Industry**  
Nonprofit

**Sage Products**  
Sage Intacct

*Bethel*  
REDDING

#### About Bethel Church of Redding

Bethel Church of Redding is an American nonprofit megachurch in Redding, California with over 11,000 members.



“Between the brick-and-mortar store and the warehouse, we were missing things one year and finding things the next year. Now that we’ve implemented the handhelds, definitely the variances went down. It’s been a huge help.”

**Eric Darling**

Warehouse Manager, Bethel Church of Redding

**Say Goodbye to Sticky-note Physical Counts**

Using Sage Intacct Inventory Automation, physical counts went from four days to eight hours. Even with more SKUs. “It has been the biggest time saver,” said Eric. With the handheld barcode scanners, there is no need for manual writing on little yellow sticky notes. The data flows directly into Sage Intacct Inventory Management.

**Automate Inventory Transfers**

“I would say we have saved 60% of the time it takes to do transfers. What used to take an hour now takes just 20 minutes. We used to have to write manual transfers, now [with Sage Intacct Inventory Automation] we have a gentleman who goes through the warehouse, transfers in real-time, sends it, and it’s done,” stated Eric.

**Spend Less Time Logging and Entering Inventory Data**

Using a handheld scanning device, they now have data validation at the point of transaction. Incoming orders must match the purchase orders (POs) and orders shipped must match the sales orders. Sure, they were doing this before. However, it was a multi-step, multi system process. Now it takes only a simple scan of a barcode; the data flows into Sage Intacct and teams can make decisions and execute plans effectively. If you would like to transform the way your company manages inventory by implementing handhelds and utilizing barcodes, you can see what easy inventory management looks like in this Sage Intacct Inventory Automation overview video. If you are a Sage Intacct customer, ask your Account Manager about [Sage Intacct Inventory Automation](#), or just [give us a nudge](#).



